

12th October 2022

Dear Travel Partner,

Warm Greetings from Centara Grand Island Resort & Spa Maldives.

Thank you for your continuous support to us as your preferred partner. Kindly be informed for the following updates regarding the transfers.

Maldives travel transfer updates –

Domestic Flight Transfers:

- The option of domestic flight transfer is currently **unavailable** until further notice. Our team will reach out to you as soon as the service option resumes to be offered to our valued guests.

Seaplane Transfers:

Seaplane Transfers takes approximately 25 minutes by a shared seaplane from Male International Airport operates only during daylight hours between **6:00 am to 3:30 pm local time**. The latest seaplane check-in time is **3:30 pm**.

The resort arranges seaplane transfers from/to airport according to the international flight schedules. Hence, we would require your flight details to be provided at least **72 hours** prior to arrival in order to arrange best available seaplane transfer. Late flight information may lead to long hour to wait at the airport.

The waiting time at the seaplane terminal is subject to change based on airline operation, flight connection and weather condition and other natural causes. Trans Maldivian Airways (TMA)'s and Centara Hotels & Resorts is not responsible for any cancellation or delay of flight operation and transferred service and the charges will be non-refundable.

Luggage Terms & Conditions:

- Baggage allowance for transfers is 20kg per person plus 3 kg hand luggage.
- Maximum permissible weight for any single piece of luggage – 20 kg.
- Overweight luggage - you are welcome to carry additional luggage in addition to your free luggage allowance and understandably, the carrier reserves the right to charge for excess baggage directly from the passengers.
- Luggage(s) will be transported on the first available flight and may not be guaranteed on the same flight as the passenger's travel.

We look forward to welcoming you to Centara Grand Island Resort & Spa Maldives and trust your stay will be a truly memorable one.

Yours sincerely,



Jaslyne Bian | Area Director of Sales and Marketing – Maldives
Centara Grand Island Resort & Spa Maldives